



SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)

SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

Website : surividyasagarcollege.org.in, e-mail : surividyasagarcollege1942@gmail.com

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STUDENTS' FEEDBACK REPORT

(2020-2021)

Objective: The college has obtained feedback from students to prepare IQAC AQAR through online mode for the session 2020-2021. The main objective of the feedback is to get knowledge about different levels of satisfaction among the students about teaching, learning and evaluation process. This process not only helps teachers to identify about their strengths and weaknesses but also encourages students to actively participate in overall development of the college.

Methodology: The survey was conducted by circulating a google form among students. A questionnaire was set up containing five different aspects about teachers' performance. The responses were received on a five-point scale: very good, good, average, poor and very poor. After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Students' Feedback on Teachers' Performance

Sl No	Questions	Count / Percentage	Very Good	Good	Average	Poor	Very poor	No Response	Total Respondent
1	Communication skill (in terms of articulation and comprehensibility)	Count	06	04	00	00	00		10
		Percentage	60%	40%					
2	Accessibility of the Teacher in and outside of the class	Count	06	04	00	00	00		
		Percentage	60%	40%					
3	Knowledge base of the Teacher (as perceived by you)	Count	07	03	00	00	00		
		Percentage	70%	30%					
4	Sincerity/ Commitment of the Teacher	Count	07	02	01	00	00		
		Percentage	70%	20%	10%				
5	Punctuality of the Teacher	Count	07	03	00	00	00		
		Percentage	70%	30%					



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Figure-1

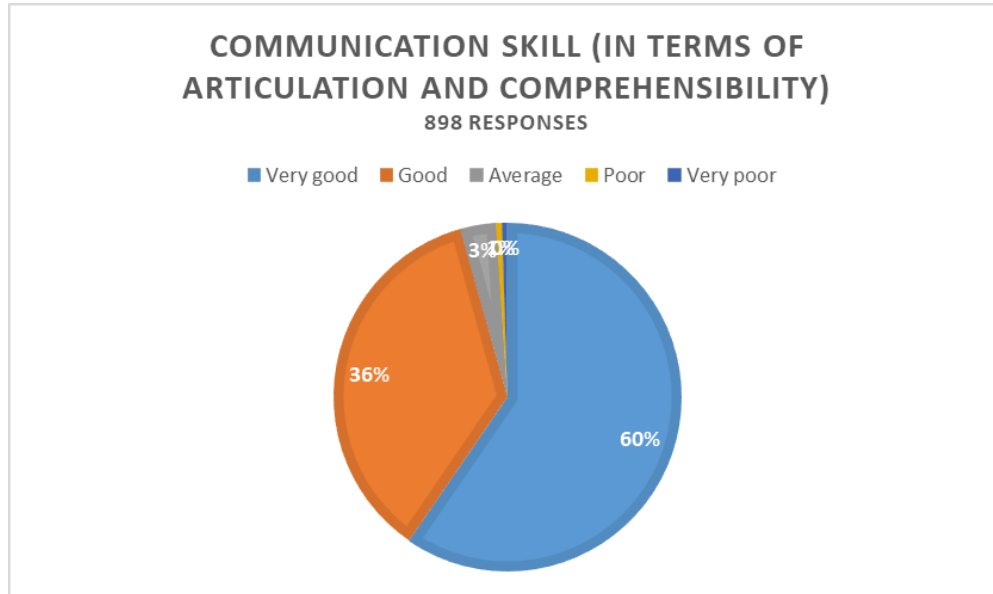
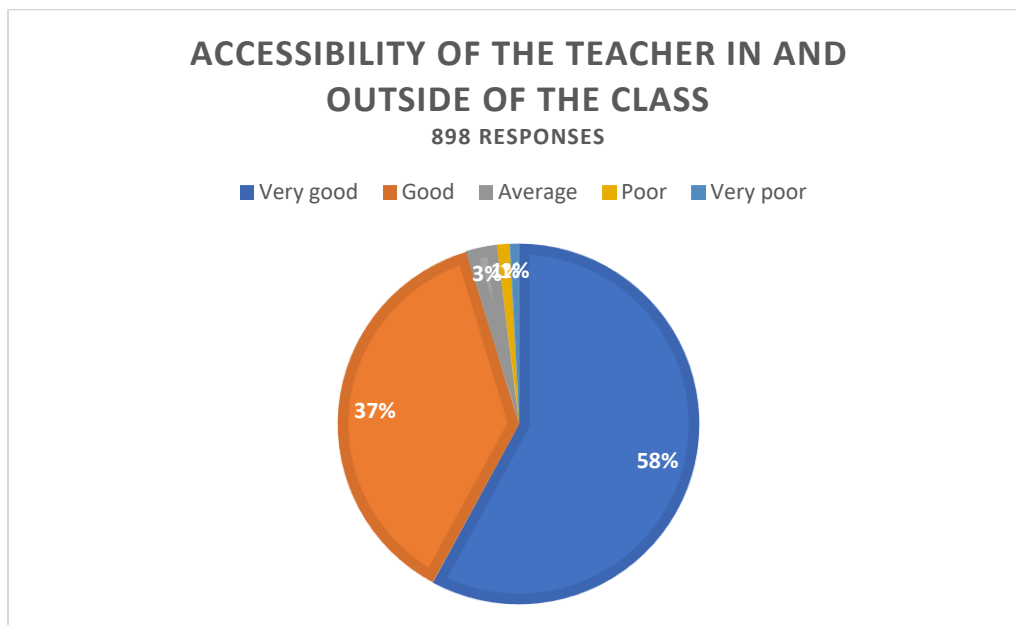


Figure-2





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Figure-3

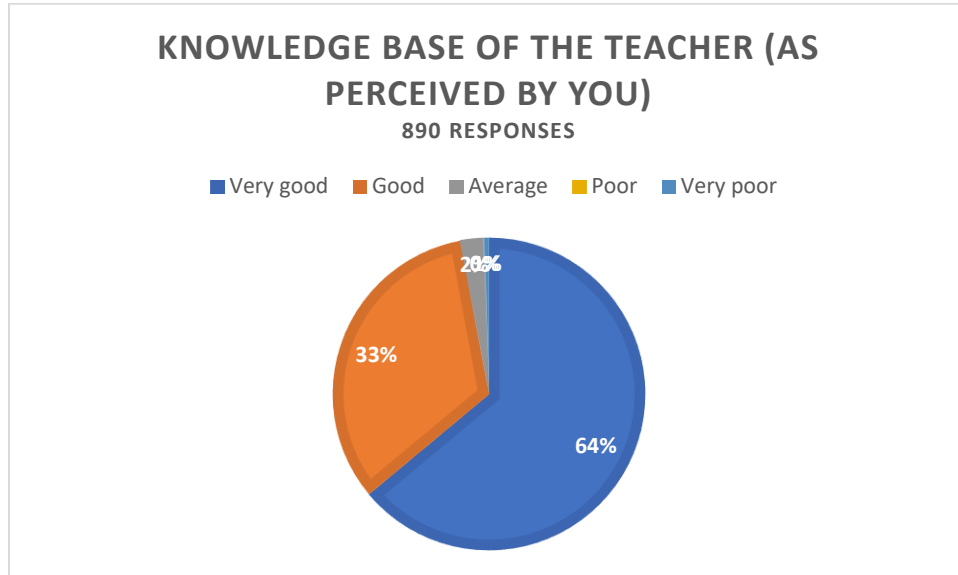
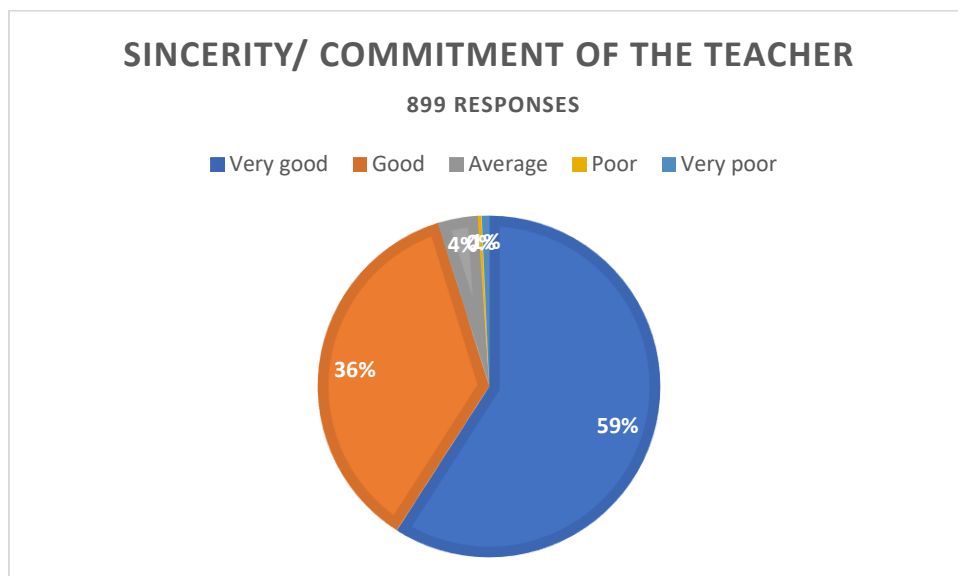


Figure-4





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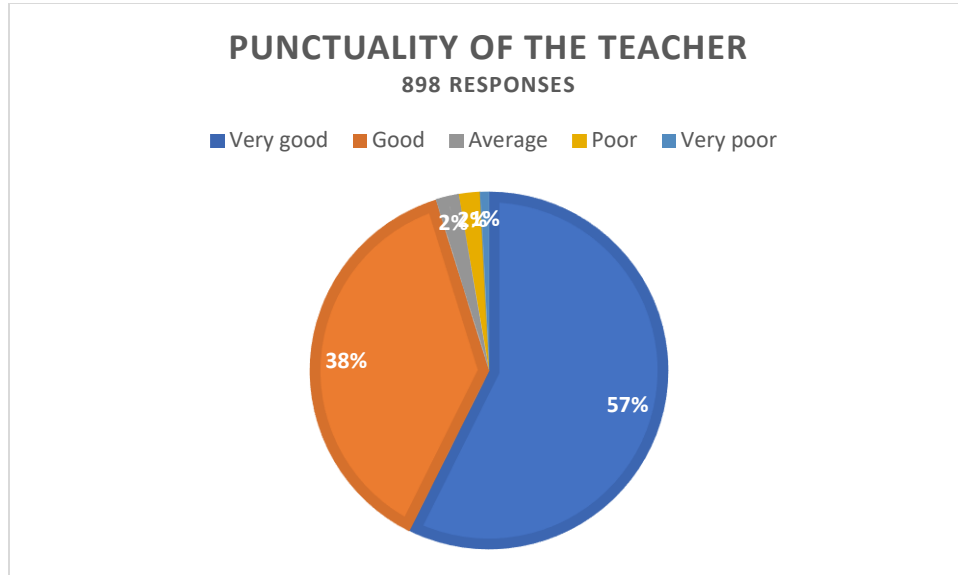
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Figure-5



Observations and Conclusion:

Students' feedback regarding above mentioned attributes are quite satisfactory. Teachers should be encouraged to maintain their performance and valued guidance to the students. Although there is always room for improvements and they should thrive for same. However very few percentages of teachers' performance in every attribute do not match the expectations and it requires sincere attention.



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TEACHERS' FEEDBACK REPORT

(2020-2021)

Objective: The college has obtained feedback from teachers to prepare IQAC AQAR through online mode for the session 2020-2021. The main objective of the feedback is to get knowledge about different satisfactory levels among the teachers on college infrastructure.

Methodology: The survey was conducted by circulating a google form among teachers. A questionnaire was set up containing twenty different aspects on college infrastructure and other important aspects. The responses were received as how much they agree on a given statement. After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Feedback from teachers on infrastructure

Sl No	Statement	Strongly agree	Agree	Disagree	Not Sure	No Response	Total Respondent
1	The College vision and mission is reflected in its policy making	23	15	01	03		42
2	Students are disciplined and cooperative	21	18	02		01	42
3	Classroom facility is adequate for teaching and smooth conduction of classes	13	23	04	01	01	42
4	Laboratory facility is adequate for teaching and smooth conduction of classes	11	22	05		04	42
5	College provides adequate facility for continuous faculty development	24	17		01		42
6	Gender equality for students and staffs is assured by the College	25	16	01			42
7	Rest room, staff room, classroom, laboratory and	13	23	03	02	01	42



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	common built area are clean and well maintained						
8	Clean drinking water is available	26	14	01	01		42
9	Library is well maintained and accessible	28	13		01		42
10	College provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies	15	17		07	03	42
11	Computer/ ICT facilities are made available for ICT based teaching to the Teachers	12	19	02	07	02	42
12	College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.	25	13		03	01	42
13	College takes step for environmental conservation and waste management	15	19	04	03	01	42
14	Principal/ Head of Institution is approachable and cooperative	27	13	01	01		42
15	College administration promotes inclusiveness, participative management and decentralisation. Feedback from Faculty members are taken into account during important policy/ decision	18	16	01	04	03	42
16	Feedback mechanism, right to information and grievance redressal system exists for faculty members	18	17	01	04	02	42



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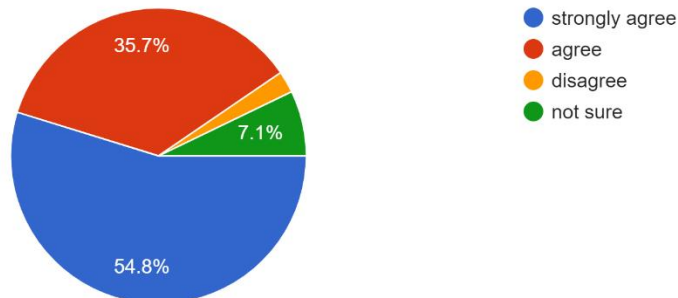
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17	College provides timely resolution to issues and requests raised by the faculty members and provides reasonable information in this regard within reasonable time frame	17	20	02	03		42
18	Data, documents, records are maintained systematically by the College	12	20	02	06	02	42
19	Capability of the Faculty members are fully utilised	18	14	01	08	01	42
20	Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated	23	14	01	03	01	42

Figure-1

The College vision and mission is reflected in its policy making

42 responses





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Figure-2

Students are disciplined and cooperative

41 responses

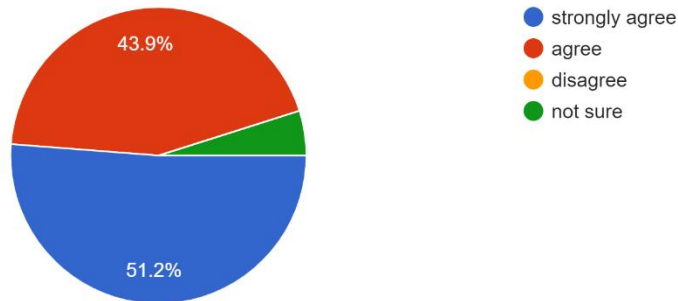
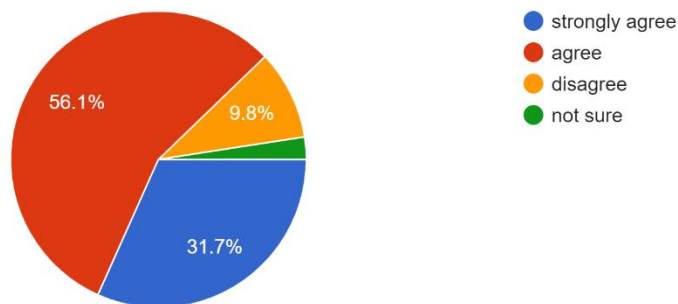


Figure-3

Classroom facility is adequate for teaching and smooth conduction of classes

41 responses





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Figure-4

Laboratory facility is adequate for teaching and smooth conduction of classes

38 responses

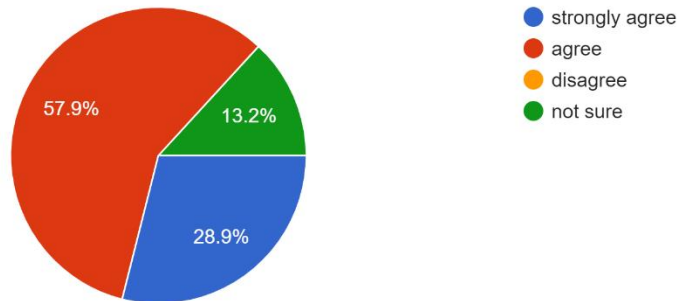
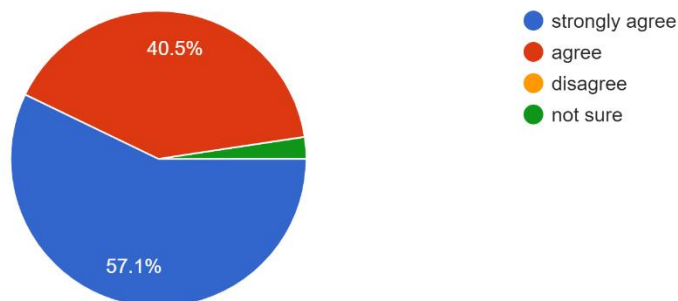


Figure-5

College provides adequate facility for continuous faculty development

42 responses





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Figure-6

Gender equality for students and staffs is assured by the College

42 responses

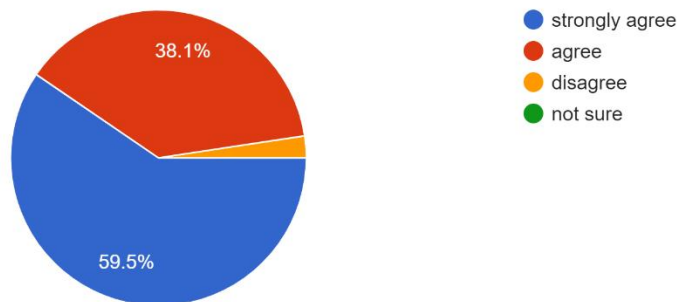
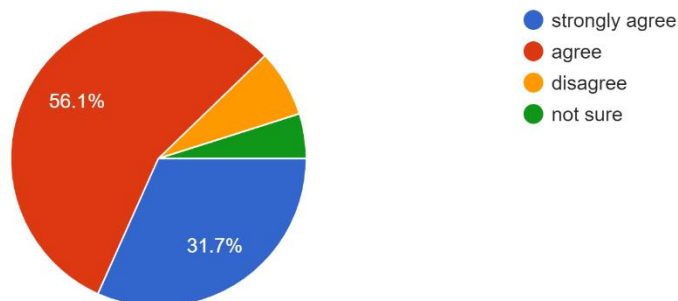


Figure-7

Rest room, staff room, classroom, laboratory and common built area are clean and well maintained

41 responses





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Figure-8

Clean drinking water is available

42 responses

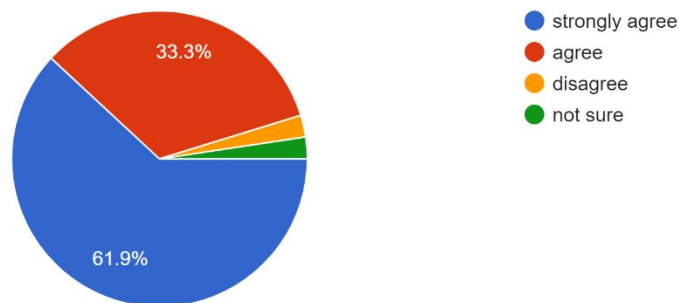
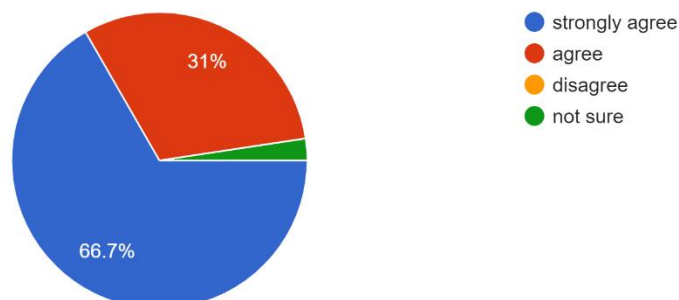


Figure-9

Library is well maintained and accessible

42 responses





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Figure-10

College provides adequate funding and support for maintenance of Laboratory equipments, computers, chemicals and specimen supplies

39 responses

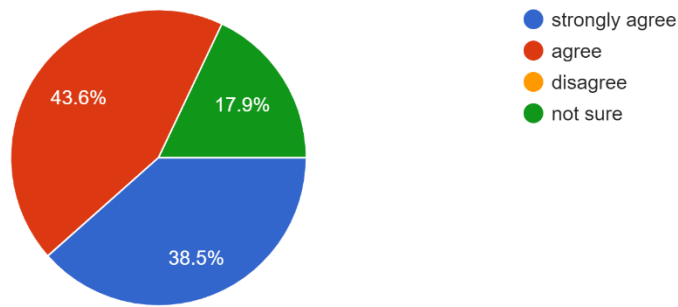
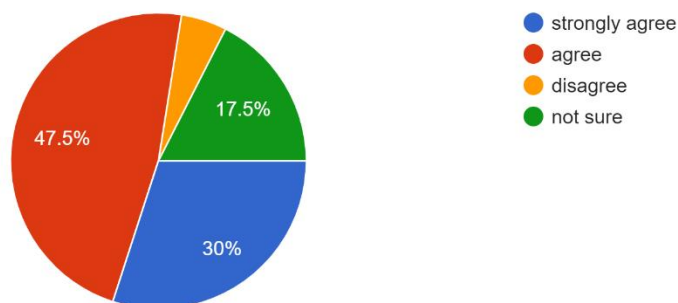


Figure-11

Computer/ ICT facilities are made available for ICT based teaching to the Teachers

40 responses





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Figure-12

College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.

41 responses

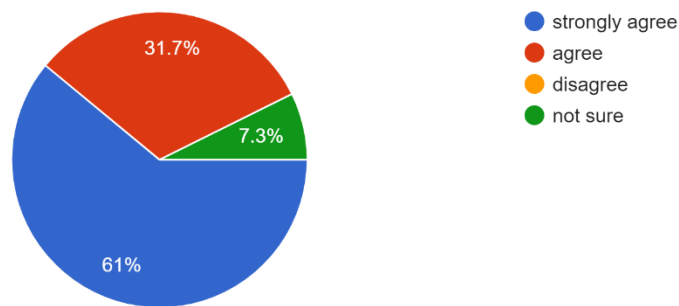
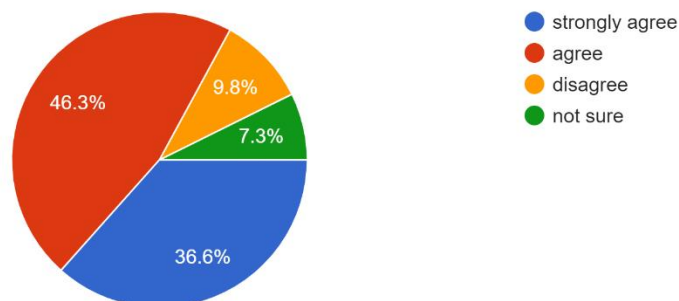


Figure-13

College takes step for environmental conservation and waste management

41 responses





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Figure-14

Principal/ Head of Institution is approachable and cooperative

42 responses

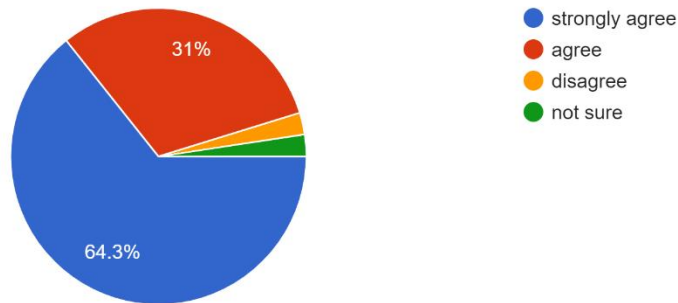
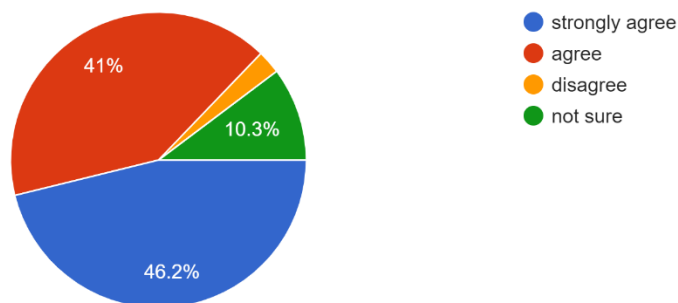


Figure-15

College administration promotes inclusiveness, participative management and decentralisation.

Feedback from Faculty members are taken into account during important policy/ decision making

39 responses





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Figure-16

Feedback mechanism, right to information and grievance redressal system exists for faculty members

40 responses

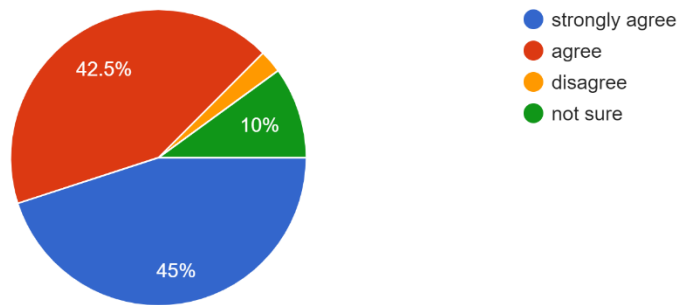
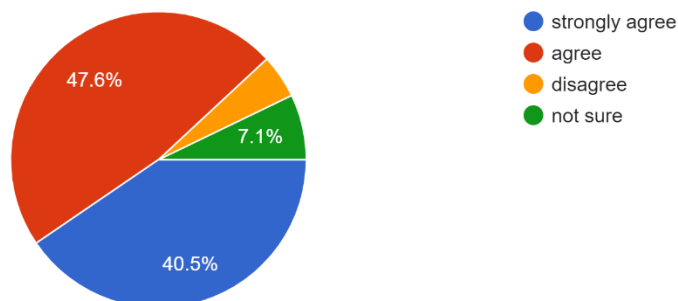


Figure-17

College provides timely resolution to issues and requests raised by the Faculty members and provides reasonable information in this regard within reasonable time frame

42 responses





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Figure-18

Data, documents, records are maintained systematically by the College

40 responses

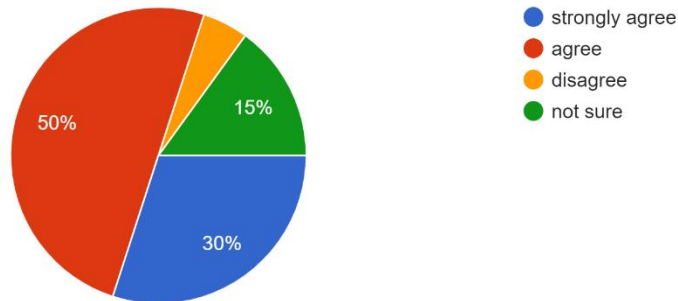
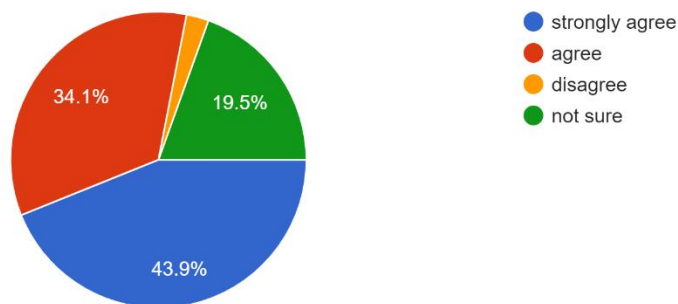


Figure-19

Capability of the Faculty members are fully utilised

41 responses





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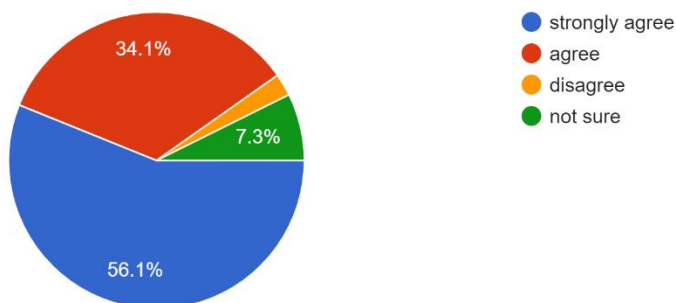
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Figure-20

Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated

41 responses



Findings:

- Teachers are satisfied that the mission and vision of the college is reflected in its policy making.
- Almost all respondents agree that students are well disciplined and cooperative.
- 10% of responding teachers found that classroom facilities are not adequate for smooth conduction of classes.
- Almost all teachers agree that college provides adequate facility for continuous faculty development.
- Teachers highly agree that gender equality for students and staffs is assured by the college.
- For aspects like cleanliness of campus, classrooms, laboratories and availability of drinking water, 88% found they were satisfactory.
- More than 95% think clean drinking water is available.
- Respondents are highly satisfied that library is well maintained and accessible.
- 82% teachers believe that college provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies.
- 5% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.
- An overwhelming percentage of teachers agree that college encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.



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- 73% teachers felt that college takes various steps for environmental conservation and waste management.
- All respondents highly agree that Principal/ Head of Institution is approachable and cooperative. They also believe college administration promotes inclusiveness and takes feedback from faculty members during important policy/ decision.
- Most of the faculty members agree that grievance redressal system is active and college provides timely resolution to issues and requests raised by them.
- 5 % respondents found that data, documents, records are not maintained systematically by the college.
- Very few teachers believe capability of the faculty members are not fully utilised and most teacher believe extra ordinary individual work by faculty members duly appreciated.

Conclusion:

The feedback obtained from teachers shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.



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PARENTS' FEEDBACK REPORT

(2020-2021)

Objective: The college has collected feedback from parents to prepare IQAC AQAR through online mode for the session 2020-2021. The main objective of the feedback is to know about various levels of satisfaction among the parents with the facilities college provides an opportunity for development of their wards.

Methodology: The survey was conducted by circulating a google form among parents. A questionnaire was set up containing ten different aspects on college facilities. Total 155 responses were received on a three-point scale (Yes, No and Not sure). After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Feedback from parents on college facilities

Sl No	Questions	Yes	No	Not Sure	No Response	Total Respondent
1	Are you satisfied with the progress of your ward	148	1	6		155
2	Are the Teachers cooperative in Teaching learning	155				
3	Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College	137	14	4		
4	Do you feel the College atmosphere is conducive to overall development of your student	139	5	10	1	
5	Is the College campus / hostel (if availed) free from ragging	105	21	28	1	
6	Are you satisfied with the College office regarding the various services provided by the Office	137	11	6	1	
7	Do your ward get timely information from the College regarding the	148	2	4	1	



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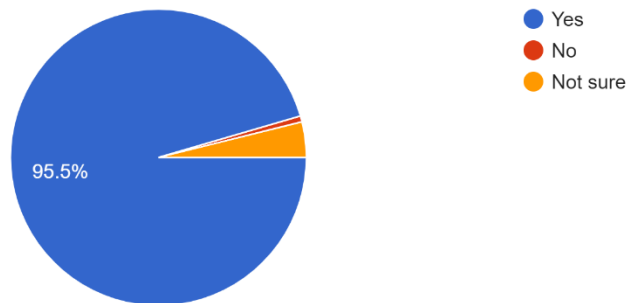
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	various aspects of studentship/ form fill-up/ scholarships/ other relevant information					
8	Are you satisfied with the cleanliness of the College campus	128	17	9	1	
9	Are you satisfied with the library facility of this College	141	4	8	2	
10	Are you satisfied with the Hostel facility (if availed)	49	28	63	15	

Figure-1

Are you satisfied with the progress of your ward?

155 responses





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Figure-2

Are the Teachers cooperative in Teaching learning?

155 responses

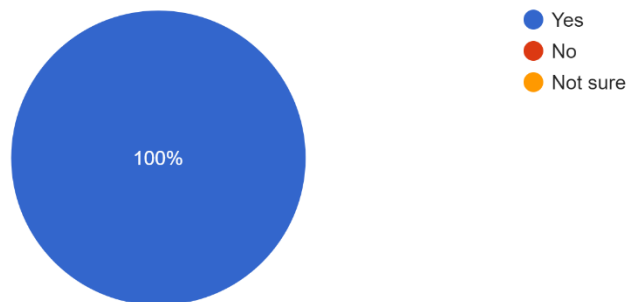
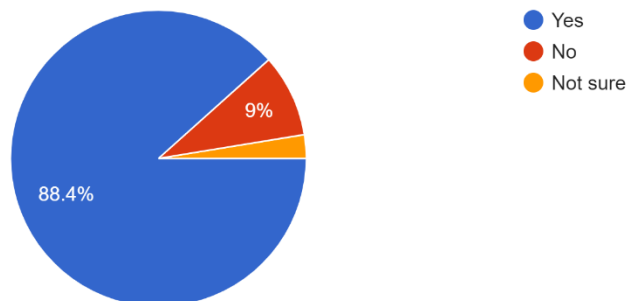


Figure-3

Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College?

155 responses





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Figure-4

Do you feel the College atmosphere is conducive to overall development of your student ?

154 responses

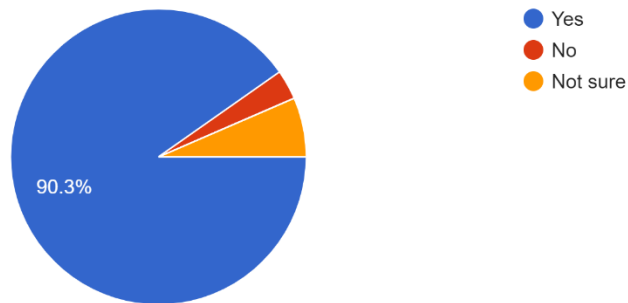
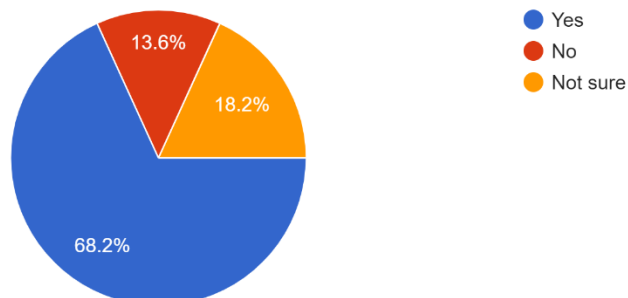


Figure-5

Is the College campus / hostel (if availed) free from ragging?

154 responses





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Figure-6

Are you satisfied with the College office regarding the various services provided by the Office?

154 responses

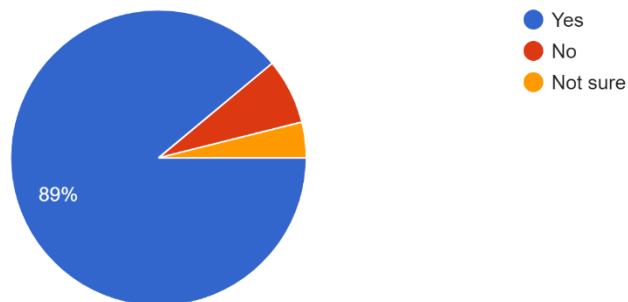
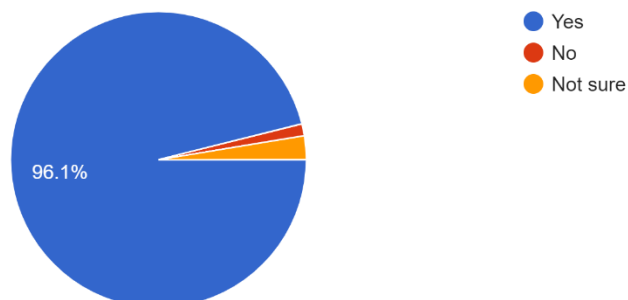


Figure-7

Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/ scholarships/ other relevant information?

154 responses





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Figure-8

Are you satisfied with the cleanliness of the College campus?

154 responses

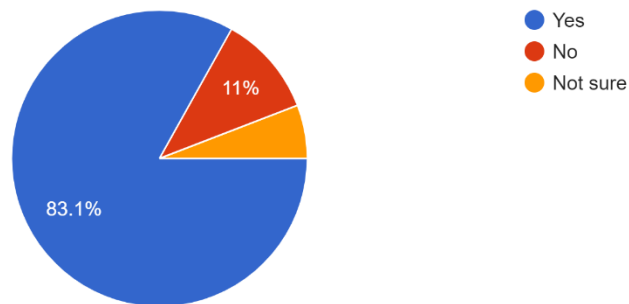
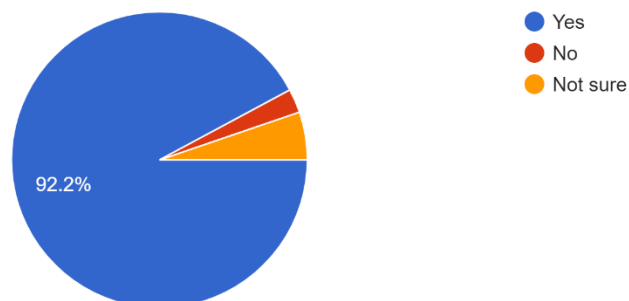


Figure-9

Are you satisfied with the Library facility of this College?

153 responses





SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)

SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

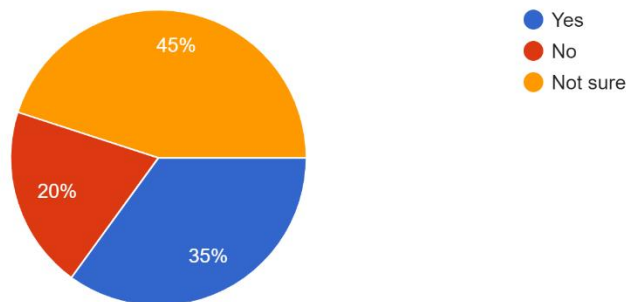
Website : surividyasagarcollege.org.in, e-mail: : surividyasagarcollege1942@gmail.com

This Institution is Ragging Free

Figure-10

Are you satisfied with the Hostel facility (if availed) ?

140 responses



Findings:

- More than 95% parents are happy with the progress of their wards.
- All parents agree that teachers are very cooperative.
- Almost 89% guardians are satisfied with the classroom/ laboratory/ ICT facilities provided by the college.
- More than 90% parents feel that college atmosphere is conducive to overall development of students.
- 35% respondents are satisfied with hostel facility, 45% opted for 'not sure'. Few parents feel that hostel is not totally ragging-free.
- Almost all parents agree that college office service is very good and their wards get relevant information on time. Very few were not satisfied.
- More than 83% respondents found that college campus is clean enough, 11% were not satisfied and rest were either not sure or non-respondent.
- Regarding library facilities nearly 93% parents are satisfied.



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Conclusion:

The feedback obtained from parents shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.

Action Suggestion Analysis and Action taken:

During lockdown condition college campus was closed for long period of time. College took steps to address feedback on facilities and to adapt new situations.

Action Suggestion Analysis	Action Taken
This session was under lockdown period. There were some opportunities to improve in some areas.	Upgraded digital infrastructure to ensure robust online learning.
	College took opportunity to perform maintenance and upgrades on facilities to ensure they were in optimal condition upon reopening.
	Teachers took the online platform to help students cope with the stress and isolation caused by the lockdown.
	Sports equipment has been increased to facilitate students with improved sports infrastructure.
5% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.	Equipment is provided to increase ICT based facilities for different departments.
82% teachers believe that college provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies.	Laboratory infrastructure has been improved in some science departments like Microbiology and Botany.
Respondents are highly satisfied that library is well maintained and accessible. Still there are areas that can be improved.	Digital Library Management System software have been upgraded to next advanced version.
	Books and Journals are increased in library collection to support the academic and research needs of the students and faculty.